



Phone (773) 548-5500 • Fax (773) 548-5533 • 5401 South Wentworth Ave., Suite 25 • Chicago, IL 60609

Dear South Side Community Federal Credit Union Member,

Due to the COVID-19 pandemic, we have temporarily adjusted our hours of operations for the health and safety of our members and our staff.

*Effective Immediately:* Hours of operation are:

Monday, Wednesday, and Friday from 10a-3p

Drive-thru window, only.

Closed: Tuesdays, Thursdays, Saturdays and Sundays.

We encourage you to sign up for Home Banking on SSCFCU's website at [www.southsidecommunityfcu.org](http://www.southsidecommunityfcu.org) if you have not already. Enjoy access to your account activity, make internal transfers between your SSCFCU accounts and receive electronic statements. You can also apply for our free debit card account and utilize ATMs in the Co-op Network and at Citibank branch locations free of charge.

We encourage you to communicate with us by email for account inquiries or for general information at [admin@southsidecommunityfcu.org](mailto:admin@southsidecommunityfcu.org). We will be available by phone during the new temporary business hours to service your needs at **(773) 548-5500**. However, if we are serving another member when you call, please leave a voice mail message and we will return your call as soon as possible.

SSCFU Housing Counselors are still available and continue to work remotely to provide one-on-one housing and credit counseling services, and virtual financial education workshops on Saturdays. They can be reached remotely by phone at (773) 548-8859 for more information.

As always, we are here to serve you and appreciate your continued understanding and cooperation during this public health challenge faced by all. We hope for the continued, excellent health and happiness of you and your family now and always. Please visit our website for more information and for the latest COVID-19 updates [www.southsidecommunityfcu.org](http://www.southsidecommunityfcu.org).

With gratitude for your membership,

A handwritten signature in black ink, appearing to read 'Gregg H. Brown, Sr.', is written over a white background.

Gregg H. Brown, Sr.  
President/CEO

South Side Community Federal Credit Union  
5401 S. Wentworth Avenue, Suite 25  
Chicago, Illinois 60609

[gregg.brown@southsidecommunityfcu.org](mailto:gregg.brown@southsidecommunityfcu.org)